



Sustainable Housing Partnership Service

Are you a landlord/estate agent with a tenant you are concerned is struggling?

We work with 18+ singles, couples and families who are in accommodation, but are showing behaviours that if not addressed could lead to the loss of that accommodation.

The areas we cover are North Norfolk, Broadland & South Norfolk, Breckland, Great Yarmouth, Kings Lynn and West Norfolk.

This service we provide FREE to both landlord and tenant:

- We are a client led service and will support households with circumstances identified that has led to them to being at risk of losing accommodation *for example rent arrears or Anti-social behaviour* - a notice does not need to be in place.
- We will do everything possible to keep tenants in their accommodation, or where more suitable can secure alternate accommodation.
- We will ensure all parties are aware of their rights and responsibilities.
- We offer a named contact to help negotiate between landlord and tenant for a period of up to 11 months.
- Our experienced officers offer a range of expertise to help in any aspect of the housing domain.
- We can work flexibly to ensure the best possible communication between all parties.

If you have consent from the tenant, please email SHPSReferrals@benjaminfoundation.co.uk where we can provide you with our referral form to complete with the tenant.

